

## Quality Management System (QMS) Policy

### Element 2.

The QMS Policy is in place and is as follows:

Jacobs, on behalf of the Municipality of Huron East, is committed to supplying a safe consistent drinking water supply while maintaining strict adherence to all applicable legislative and regulatory requirements. We strive to achieve these goals through the implementation of a management system comprised of policies, procedures, instructions and forms that demonstrate risk-based treatment processes, evaluations, staff competency, open communication, workplace safety and appropriate contingency/emergency response procedures.

- Together, Jacobs and the Municipality of Huron East are committed to:
- Managing and operating the drinking water systems in a responsible manner in accordance with documented quality management policies and procedures.
- Providing the customer with clean, safe drinking water.
- Maintaining and continually improving each quality management system.
- Complying with applicable regulations and legislation.
- Providing the QMS in a form that can be communicated to all operating authority personnel, the owner and the public.

The Operating Authority and the Municipality are committed to accomplishing our goals through the dedication, support and participation of all, and through the maintenance and continual improvement of the Quality Management Systems.

Communication of the QMS Policy is described in the Communications Procedure (OMI\_ADMIN-1200).

The QMS Policy is posted at the Water Department located at 30 Welsh St. Seaford and a copy is posted on the Municipality's website.



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