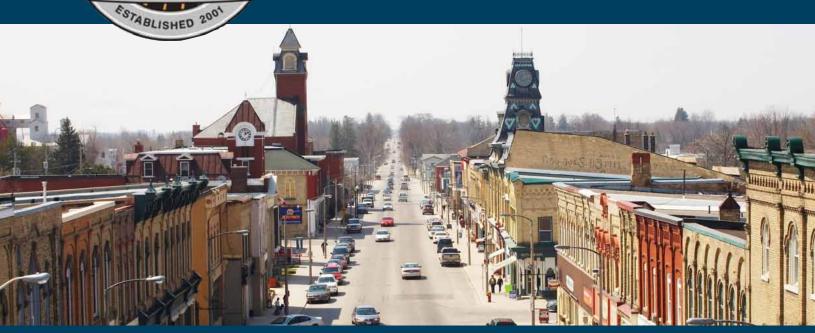


# **Municipality of Huron East**

Economic Development Strategic Plan 2016 – 2019



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December 22, 2015

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# **1.0 Executive Summary:**

This strategic plan is the result of several months of effort by nearly 60 community members, municipal councillors and municipal staff. It arose from a combined effort of staff from the Ontario Ministry of Agriculture, Food and Rural Affairs and the County of Huron. All municipalities in Huron County participated in a training exercise through five (5) member Core teams that took place over three months and four different sessions. The Core teams then held focus sessions in their individual municipalities.

The Rural Economic Development Plan that arose from these activities is unique to Huron East, but recognizes that joint activities with other municipalities and the County of Huron may well prove to be a significant part of the economic development of Huron East.

The plan itself focuses on five key areas or goals identified during the training, focus groups and strategic planning sessions. Although many possible areas and needed activities were discussed, the reality of the current economic situation and the limited reach of the municipal mandate were recognized. The plans, therefore, acknowledged these limitations and worked to ensure that the activities included, were within the political scope and economic realities of the municipality. With the exception of the Community Improvement Plan (CIP), this strategy will be accomplished within the Huron East Economic Development budget. The five goals are:

- 1. Support for current business and industry, with an emphasis on the promotion of vibrant downtowns through downtown revitalization.
- 2. Develop and begin to implement a "*Way Finding*" strategy identifying Huron East attractions.
- 3. Develop a tourism strategy to promote various events & attractions in Huron East with a view to also adding destination businesses and attractions.
- 4. Examine the possibility of, and if possible, implement a local Brownfield Strategy to develop unused commercial and industrial space.
- 5. Support local value added agricultural activities.

Each of these five areas were provided with descriptions of how the goal was to be accomplished, who was to lead the activity, a timeline for the activity, where the resources were to be accessed and what performance measures were to be used to assess the level of success.

The plan was evaluated and approved by the Economic Development Committee of Huron East Council, and then presented to Huron East Municipal Council for final approval.

The Core Team would like to express its appreciation to Vicki Lass and Helen Scutt of OMAFRA, Natasha Fritzley of the County of Huron, and Greg Schnurr of the Huron Business Development Corporation for their efforts in this process.

# 2.0 Introduction:

#### What is Community Economic Development (CED)?

## "In small towns, community development is economic development."

"If community development - compared with economic development - is generally considered to include a broader set of activities aimed at building the capacity of a community, then ... capacity-building and other strategies typically associated with community development are analogous with actions designed to produce economic outcomes."

"... in small towns people are always the most important resource ... A committed group of local residents who are willing to work hard for their community's interests can change the fate of a ... community." (Small Towns Big Ideas, Will Lambe et al.)

Rural CED is a process whereby a community increases its capacity to attract capital and increase physical, commercial, and business development and job opportunities for its residents. The goal of a rural CED is to improve the economic well-being of a community through;

- Improved Quality of Life
- Business Retention
- Business Attraction
- Population Growth
- Increased Tax Base

#### 2.2 What is a Strategic Plan?

An important component of CED is strategic planning, a process that helps a community work towards a desired future by focusing energy and resources on shared goals. It helps a community and its leaders to assess and adjust strategic direction in response to changing environments.

An economic development strategic plan is a formally written document that guides a community's decision-making process toward achieving desired goals that align with their mission and vision statements. This plan also helps in allocating resources (political, staff, volunteer, monetary, infrastructure, etc.) and determining priorities. A strategic plan is referred to for operational decisions and is updated regularly.

#### 2.3 Huron County-Wide "Train the Trainer" Background & Process Overview

On June 17<sup>th</sup>, 2015, County Council agreed to partner with OMAFRA in a process that would allow Huron's ten municipal partners to learn the skills required to facilitate a strategic planning process leading to economic development strategic plans. Core Teams of five individuals, from each municipal partner, attended four sessions where they participated in a strategic planning process and training to facilitate this process in their municipalities. After each of the four sessions the core teams returned to their municipalities where they engaged local business and community leaders in a grass-roots economic strategic planning initiative designed to provide the basis for a Community Economic

Development Strategy. A smaller strategic planning group emerged from these wider community conversations, which assisted the Core team in putting together a local economic development strategic plan.

By working together in this joint planning process, a county-wide cooperative environment was created where municipal partners supported each other, networked, and built a stronger county-wide effort to support economic development activities.

Ultimately, this project encouraged the municipal partners to produce economic development strategic plans in a consistent and coordinated manner. The inclusive county-wide approach allowed for conversations to take place, which lead to streamlining economic development amongst the partners to maximize inputs and minimize duplication.

Moving forward, the conversations that were initiated as part of the "Train the Trainer" project will continue to insure that implementation and measurement of economic development priorities, goals and activities happen in a consistent and coordinated manner.

#### 2.4 Local Process Overview:

Huron East is composed of three widely separated urban areas of various sizes surrounded by large areas of productive agricultural land. The Core team wished to capture community input from all areas, and held focus groups in Brussels, Seaforth and Vanastra, which were attended by approximately 50 people. During these community conversations, the participants were given information about Huron East's economy that had been provided to the Core team during its training. In addition, 107 individuals responded to a survey soliciting their opinions about what was important to the economic development of Huron East. Slightly more than 25% of the survey and focus group participants did not live in the three urban settlements. (*Reference Appendices: Survey Results*) After each community conversation, the core team met to analyse what the groups had told us about what they believed to be most significant in developing the area's economy, and just as importantly, why they believed these things to be important.

The Core team was assisted in its analysis by the work of Greg Schnurr (HBDC), who provided a compilation and analysis of the economic development reports (*Reference Appendices: BR&Es, Heritage Reports, Streetscape Studies, etc.*) that had been done for various areas of Huron East in previous years.

After the last of the community meetings, the Core team met as part of a group of 14 people to participate in a strategic planning committee to produce this plan. This group met three times to help refine the strategic plan before it was sent to the Economic Development Committee of the Municipality of Huron East for review and acceptance. The information provided by the above activities and individuals was then analyzed to determine what were considered to be the Municipality of Huron East's strengths, and what activities would enhance economic development.

# A Community Economic Development Plan for the Municipality of Huron East

**3.0 Vision:** A vibrant community where economic development betters the lives of our residents - economically, culturally, socially and environmentally.

**4.0 Mission:** To recognize and develop community assets in support of business, industry, and agriculture.

**5.0 Values:** Work collaboratively, reward leadership, promote and support risk taking.

**6.0 Goals:** The goals identified in this Community Economic Development Plan were arrived through the consultation activities that were identified in the section on process (Section 2.4). Broadly speaking, they can be directly tied to the areas identified in the mission statement. While many possible goals were identified, only those where Huron East could have a significant and measureable impact have been included.

# 6.0 Goals con't:

Strategic Direction (What)	Action (How)	Responsibilities (Who)	Timeline (When)	Resources (with what)	Performance Measures (Indicators)
6.1. Support for current business and industry, with an emphasis on the promotion of vibrant downtowns through downtown revitalization.	Assist current and new businesses with promotion and business plans.	EDO	Ongoing	Access the assistance of HBDC, SBEC and Provincial & Federal programs where available.	Number of contacts with actual and potential businesses. Maintain downtown business occupancy rate at or above current level.
	Continue to develop and maintain an inventory of available commercial, industrial space, and or land.	EDO	Ongoing	Liaison with local building and land owners. Contacts with real estate agents.	Listings are up to date and accessible.
	Develop a WIN THIS SPACE style program aimed at promoting industrial development in Vanastra.	EDO, Vanastra Revitalization Team	2016	Huron East, Local Vanastra Resources, SBEC HBDC	A minimum of one new business locates in Vanastra.
	Create a cohesive marketing strategy for Huron East as a place to do business.	Economic Development Committee, EDO Council	By 2018	Local Experts County Staff Outside Professionals	A Marketing Strategy is presented to Huron East Council for its approval during this term of office and implementation has begun.
	Create, market and implement a Community Improvement Plan for Brussels.	EDO Huron East	2016-2017	EDO Huron East Brussels Trust Brussels Build	The CIP is created, marketed and starting to be used. Improved building stock in the designated area.
	Promote housing development opportunities in Seaforth.	EDO Huron East	2016-2018	EDO Huron East Private Resources	More housing and an increase in population.

Strategic Direction (What)	Action (How)	Responsibilities (Who)	Timeline (When)	Resources (with what)	Performance Measures (Indicators)
6.2. Develop and begin to implement a Way Finding and Communication Strategy identifying Huron East attractions	Create and install a sign beside Hwy 4 to identify Vanastra industries and amenities.	EDO, Vanastra Industries and Vanastra Revitalization Committee	2016	Huron East Private Resources	Sign is installed
	Develop and implement a signage plan to promote our local assets.	Brussels Build, EDO, Seaforth BIA	Ву 2017	Huron East Brussels Trust Seaforth Trust	Installation of at least five (5) signs identifying local assets.
	Design/launch of municipal website accessible by all users.	EDO Huron East Staff (all levels)	Ву 2019	Huron East Huron County Accessibility Committee	Website is compliant with the Accessibility for Ontarians with Disabilities Act (AODA) by the end of 2020.
6.3. Develop a Tourism Strategy to promote various events & attractions in Huron East with a view to adding businesses and attractions	Work with the destination businesses and events that are currently available. Assist community groups developing attractions with an emphasis on the IPM in 2017.	EDO, Economic Development Committee, Events Coordinators & businesses.	Ongoing	Huron East Local businesses Service groups, Economic Development Committee, Technical help from EDO & Cty Economic Development Dept. Regional Tourism Organization <b>RTO4</b> HTA	Develop benchmark to determine attendance increases at current functions and businesses. At least one new destination business or event is created.
6.4. Examine the possibility of, and if possible, implement a local Brownfields Strategy to develop unused commercial & industrial space.	Seek assistance from upper tier governments to access expertise.	EDO Economic Development Committee, Huron East	2017-2019	Upper Tier Governments, Hired Expertise, Federation of Canadian Municipalities	If it is found to be feasible, a strategy is implemented by 2019.
6.5. Support local value added agricultural activities	Support local farm markets	Farm Markets, EDO, Brussels Farmers' Market	Ongoing	Economic Development Department, local market operators, HBDC	Markets maintain their current success (number of booths, sales etc.)
	Develop and promote a listing of local value added farm market operators	Economic Development Committee, Huron Food Network	Ongoing	Student hired by EDO, HTA, HMA, Brussels Farmers' Market Manager, Food & Drink Steering Committee, HFAN	List is created and promotion is ongoing

Strategic Direction (What)	Action (How)	Responsibilities (Who)	Timeline (When)	Resources (with what)	Performance Measures (Indicators)
6.5 (Con't)	Promote Huron East as part of a Huron County Artisanal Food Destination	EDO, Economic Development Committee of Council, HBDC, Huron County. Huron East Council	By 2019	Huron Food Network, Huron County Economic Development Department, Cty & Regional Tourism Associations	Destinations Road map is created and promoted

## 7.0 Reporting Mechanism:

The EDO and the Economic Development Committee report to the municipal council of Huron East twice a year, or more often if needed. After the adoption of this plan, its progress will be part of those reports. Reporting to the residents will be done through the communication plan.

## 8.0 Communication Plan:

The EDO posts regularly on social media. Furthermore, reports and subsequent outcomes will be part of the Economic Development section of the municipal website to ensure that the work of economic development is transparent and widely distributed to Huron East residents.

Activities will also be communicated directly to the Seaforth BIA, Brussels Build, and the Vanastra Revitalization Team by the EDO or the Chair of the Huron East Economic Development Committee.

# **Appendices:**

# Huron East Economic Development Core Team

Huron East Councillor David Blaney (Lead) Huron East Deputy Mayor Joe Steffler Huron East EDO Jan Hawley Huron County Economic Development Services Carol Leeming Kathy Nichol, Business Owner & Marketing Consultant

## **Strategic Team Committee Members**

Huron East Deputy Mayor Joe Steffler Huron East Councillor David Blaney Huron East Councillor Ray Chartrand Huron East EDO Jan Hawley Huron East Recreation Manager Lissa Berard Huron County Economic Development Services Carol Leeming Kathy Nichol, Business & Property Owner, & Marketing Consultant Maureen Agar, Huron East Resident Cathy Elliott, Huron East Resident Chris Lee, Huron East Resident Jeff Miller, Huron East Business Owner & Resident Glen Orth, Business & Property Owner Jason Oud, Business Owner

# Focus groups were held in 3 different communities on 3 different dates, as follow:

Seaforth	September 14th, 2015
Brussels	October 1 <sup>st</sup> , 2015
Vanastra	October 15 <sup>th</sup> , 2015

# 2015 Economic Development Report to Huron East Council

# (Ref: Attached Report - "What is Economic Development?")

# What is Economic Development?

#### "In small towns, community development is economic development."

"If community development - compared with economic development - is generally considered to include a broader set of activities aimed at building the capacity of a community, then ... capacity-building and other strategies typically associated with community development are analogous with actions designed to produce economic outcomes."

"... in small towns people are always the most important resource ... A committed group of local residents who are willing to work hard for their community's interests can change the fate of an otherwise hopeless community." (Small Towns Big Ideas, Will Lambe et al.)

#### **Brussels Build**

In 2008, the EDO attended a meeting of Brussels business owners, downtown property owners and interested citizens to discuss the community revitalization of the main street. From that first meeting flowed a number of initiatives that have significantly changed the look and feel of the downtown. The group's first activity was a village wide BBQ beside the main street where volunteers, mentored by the EDO, conducted a survey of ratepayers views on the town and raised some money to jumpstart its organization.

From this beginning a series of reports flowed, which were only possible through the help of the Huron East Economic Development Department, the contacts and experience of the EDO, and the enthusiastic assistance of the Brussels Build group. It should be noted that if these studies were acquired through the 'consultant route' the cost would have easily exceeded \$60,000, rather than the less than \$9,000 that Huron East actually spent. Elements of the streetscape study have already been incorporated into the County's major infrastructure renewal project where the Brussels Line passes through the village's downtown and more are on the way.

One indirect result of the studies and surveys was the Brussels Farmers' Market now in its fourth year. This May to October event draws people to the downtown, and several other businesses have reported that on farm market day, their sales are better than before the market was established. This initiative was only possible through a grant the EDO obtained from the Trillium Foundation.

There is limited "ready to rent" commercial space left, and building owners are being encouraged to develop their properties to a "ready to rent" condition.

Brussels Studies obtained through the work of the EDO;

1. 2009-2010 - Business Retention and Expansion Study - OMAFRA

2. 2012 - Cultural Heritage Landscape Study - Walking Trail Study - School of Planning, University of Waterloo

3. 2013 - Streetscape Study - School of Environmental Design and Rural Development - University of Guelph

#### Seaforth BIA

The town of Seaforth presented different challenges. The Seaforth retail economy was more robust and diverse than either Vanastra or Brussels, and its main street reflected this with a formally organized Business Improvement Area (BIA). The fact that there was a designated Heritage Area meant that some of the studies developed in other areas were not applicable. Here, the EDO concentrated on several other strategies, both large and small. These included developing and maintaining a register of commercial properties, which often included floor plans so that inquires about available space could be dealt with swiftly, working with the BIA to develop the 'Seaforth \$mart Money' program to encourage local shopping, facilitating 'Doors Open' events, and recently bringing the Shunpiker Mystery tour to Seaforth, thereby introducing nearly 4,000 people to the Seaforth and Egmonville area. These events were only possible through the close co-operation of the BIA and its volunteers. The tourist information booth, which was located in the downtown also helped to divert traffic from Hwy 8 to the Seaforth commercial district.

Perhaps one of the most important activities supported and mentored by the EDO was the Seaforth Country Classic. Although the golf tournament is no longer as large as the first three years due to the loss of the lead sponsor it still draws crowds from outside the area and in its initial form brought significant exposure to the area on the Golf Channel. This exposure, which the municipality could not have afforded to purchase otherwise, was facilitated by the EDO.

Currently, the EDO is concentrating on assisting the BIA in updating and implementing its strategic plan as well as working to develop and implement a visual Banner Marketing program on the Hwy 8 corridor to help drive traffic into the downtown core.

#### Seaforth and Brussels

There are two projects of significance that effect both Seaforth and Brussels. Although both have been completed, they are still providing returns.

**Rediscovering Canada Television** - Short heritage themed internet productions were produced featuring the built heritage of both communities. Collectively, these videos have had over two million hits, and an advertising potential in the range of \$100,000, if the municipality was to attempt to achieve this coverage through conventional means. This opportunity arrived through the work of the EDO and at a greatly reduced cost.

"Win This Space"- Some ideas work and some ideas really work. This one really, really works. This proactive business recruitment program for the area featured free rent for a year in a local space if your idea was deemed by a panel of judges to be the best new business idea from among the entrants.

Rather than the fifteen prospective businesses that would have made the project a success, twenty eight (28) potential entrepreneurs came forward. Of these, two contestants decided to rent spaces that had been the potential rent-free spaces to ensure they got the location they wanted. Two other spaces were sold and will feature new businesses in the future. The score so far is nine new businesses of which seven can be directly traced to Win This Space, renovated stores on the main street and two buildings sold. The contest has officially ended, but the province wide buzz has not subsided. The most significant feature, however, may be much longer term. The contest participants took part in a concentrated course to help prepare business plans and teach the basics of successful business ownership. The area has 20+ entrepreneurs better prepared when they take the plunge. As a side benefit, most of the financial resources required for the project came from outside the economic development budget.

#### <u>Vanastra</u>

The Village of Vanastra has been the poor relative of Huron East for several years. Now however, through the efforts of the council, the EDO and most importantly the people of Vanastra this is changing. The EDO has developed a dedicated group, who believe in their community and are prepared to work to promote it. The recreation centre has been significantly upgraded through funds from Huron East council and local fundraising and the Daycare program provides economic benefits both to the recreation centre and to industries that can use it as a 'hook' for workers.

The EDO is compiling a community directory of industrial, commercial and community organizations within the village. This is added to the complete listing of available land and buildings in what is currently Huron East's only significant and available body of industrial land.

The Vanastra BR&E, *Honouring the Past and Shaping the Future* set the stage for the development of the Vanastra Revival Team to begin work under the EDO's direction. A Community Revitalization Project (School of Environmental Design and Rural Development - University of Guelph) has been completed, which combines community planning and design for the revitalization of the community and the Vanastra volunteers are continuing to raise funds for community betterment. It is hoped that time will see significant upgrades in highway and internal signage. The EDO is currently the Chair of the Vanastra Revival Team.

A marketing strategy centred on Vanastra's history has been put in place featuring visuals detailing the area's military past and was unveiled at the London airport where it was seen by thousands of people. In the future, a walking trail with interpretive signage celebrating the former RCAF base will be created. All of these will be assisted by an aggressive social market campaign.

## "Create a Culture of Success"

Sometimes attaining goals is not enough; creating awards events, applying for awards, and celebrating successes all help to create an enjoyable working climate and attract more enthusiasm and ideas. (Prospering With a Stable or Declining Population, Wayne Caldwell et al.)

"... (successful) small towns tend to communicate and celebrate success. ... The idea is to replace rumours and coffee shop chatter with accurate information about what the community is trying to do." (Small Towns Big Ideas, Will Lambe et al.)

The Huron East EDO has brought several awards to the community for programs that she developed and implemented. Significantly, they celebrated successes in all three of our urban areas.

(a) National 2010 OBIAA Marketing & Communication (Seaforth) - co-winner with Toronto (b) National 2012 OBIAA BRE "Dressing for Success" (Seaforth) - Presented at conference in Thunder Bay

(c) National 2013 OBIAA BRE "Brussels Build" (Brussels) - Presented at conference in Toronto (d) Huron Manufacturing Association - 2014 Associate Member - Vanastra Revival - "Putting Vanastra on the Map"

In addition, the EDO prepared several successful applications, which allowed local firms to win Huron Manufacturing Awards and thus gain recognition for their business.

During the last two years, the EDO has been asked to speak at five different national and provincial conferences on the topic of 'Community Revitalization'. Huron East is recognized as a community on the move and others want to find out how it is done.

Speaking to this wider audience creates a buzz among outsiders, but our own residents have not been forgotten. The EDO currently manages 10 Facebook pages and is mentoring recreation staff to allow them to get the most out of their Facebook pages. The Huron East Blog celebrating successes and providing information has over a 1000 subscribers. Traditional media gets its share of attention through constant contact with editors and reporters at all local and regional newspapers, radio stations and television station. The Huron East website, one of the initial projects undertaken by the EDO, has recently been upgraded to become more intuitive and mobile device friendly under her direction. The EDO acts as a municipal liaison or resource on the Vanastra Revival Team (Chair), Seaforth BIA, Brussels Build and the Huron East Heritage Committee as well as working with the Economic Development Committee.

#### Being a good neighbour can pay!

Regionalism or identifying opportunities and partnerships beyond boundaries is another emerging theme in successful cases (of small town economic development). Cross-jurisdictional partnerships can help small towns to pool resources towards shared objectives. (Small Towns Big Ideas, Will Lambe et al.)

The EDO keeps a finger on the pulse of business in Huron as a Board member of the Huron Manufacturing Association and the Huron Business Development Corporation where she is also the Treasurer. The EDO has worked cooperatively with both these organizations to leverage funds and promote Huron East through their programs. She is also a member of the Huron County Employment

Lands Strategy Steering Committee, which will hopefully see industrial/employment lands identified and brought on line.

One new attempt to promote cross-jurisdictional cooperation is the Huron Agricultural and Business Alliance a project, which the EDO has been very active in helping to establish and is currently helping develop the terms of reference. This is seen as a group for hands-on producers and business owners to get together and work together to better their own endeavours and also the economic climate of the County.

#### The Way Forward

# "... there is no silver bullet. Successful development in small towns is always multifaceted." (Small Towns Big Ideas, Will Lambe et al.)

The old style economic development is a thing of the past. Small communities don't get Toyota plants and given that the planning for those types of investments are global in scale and usually have head offices out of country, single industry towns are always at the mercy of owners and management that are not invested in our community. In small towns, small business creates economic action. We advance one entrepreneur at a time, one store at a time, one innovative idea at a time.

#### Business does not thrive in a climate of uncertainty.

Council must decide if it is going to support economic development once and for all. Yearly calls to dump the economic development department, which many small business look to for help, do not promote confidence in the municipality's intention to promote a business friendly environment. Newspaper reports that some counsellors don't see the use of economic development activities are not useful publicity for the municipality. The removal of the Economic Development Department budget would not begin to compensate for the damage caused by the absence of the current successful economic development programs.

#### You get what you pay for.

Actually in Huron East's case, we are getting about three times what we are paying for but there is a limit to how far a dollar and an individual can be stretched. The successes that are documented in this report were only possible because we had an EDO to develop the programs and do the constant work that is the hallmark of success. It is vitally important to have an individual dedicated to the administration of economic development activities if they are to be successful. Our Economic Development Department punches above its weight, winning awards while in competition with Toronto and other cities 10, 30 and 50 times the size of Huron East. However, if we are going to be serious about economic development in the long term more resources will be needed.

# Links to all Economic Reports on the Huron East website

#### Brussels Cultural Heritage Landscape Plan University of Waterloo

http://www.huroneast.com/he\_gov/documents/Brussels\_Cultural\_Heritage\_Landscape\_Plan\_U\_of\_W.pdf

#### **Brussels Walking Trail Study University of Waterloo**

http://www.huroneast.com/he\_gov/documents/Walking\_Trail\_Study\_Brussels.pdf

#### Brussels BR+E Final Report - Brussels Build - Honouring the past....Shaping the Future

http://www.huroneast.com/he\_gov/documents/Brussels%20BR%20E%20project%20Final%20reduce d%20.pdf

#### **Brussels Trade Area Analysis**

http://www.huroneast.com/he\_gov/documents/Brussels\_Trade\_Area\_Analysis.pdf

#### Brussels Streetscape Master Plan prepared by the University of Guelph

http://www.huroneast.com/he\_gov/documents/Brussels\_Streetscape\_Master\_Plan.pdf

# Putting Vanastra on the Map Final Report – Guidelines & Policies prepared by the University of Guelph

http://www.huroneast.com/he\_gov/documents/Putting\_Vanastra\_on\_the\_Map-Final%20Report.pdf

## Vanastra BR+E Final Report - Vanastra Revival - Honouring the Past - Shaping the Future

http://www.huroneast.com/he\_gov/documents/Vanastra\_Final\_BRE\_Report.pdf

#### Seaforth BIA Strategic Plan 2012-2017

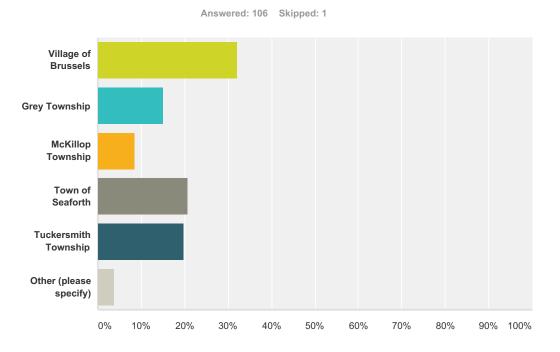
http://www.huroneast.com/he\_gov/documents/Seaforth\_BIA\_Strat\_Plan\_2012-2017.pdf

#### Huron East Age Friendly Communities Action Plan prepared by the University of Waterloo

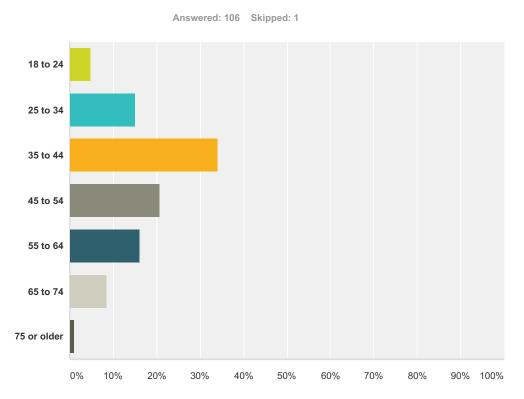
http://www.huroneast.com/he\_gov/documents/Huron\_East\_Action\_Plan-2015.pdf

# Survey Results (Ref: Attached Survey Monkey Results)

# Q1 Within the Municipality of Huron East, which ward do you live in? If you do not live in Huron East, although own property and/or operate a business please select from the list below.



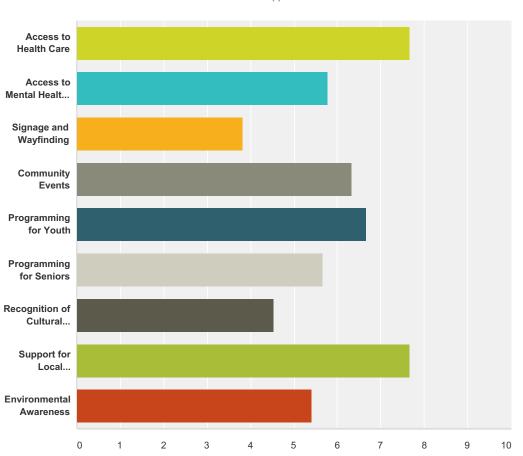
Inswer Choices	Responses	
Village of Brussels	32.08%	34
Grey Township	15.09%	16
McKillop Township	8.49%	9
Town of Seaforth	20.75%	22
Tuckersmith Township	19.81%	21
Other (please specify)	3.77%	4
otal		106



# Q2 What is your age?

Answer Choices	Responses	
18 to 24	4.72%	5
25 to 34	15.09%	16
35 to 44	33.96%	36
45 to 54	20.75%	22
55 to 64	16.04%	17
65 to 74	8.49%	9
75 or older	0.94%	1
Total		106

# Q3 Of the following, which would be of primary importance to include in our community within the next five years. Please rank the top 5 items from 1=Most Important to 5=Least Important.



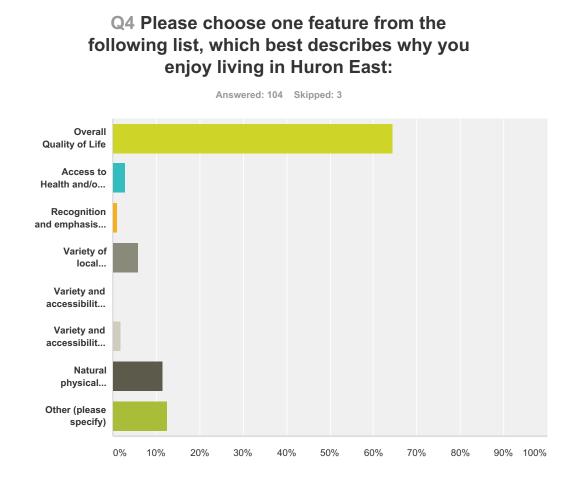
	1	2	3	4	5	6	7	8	9	Total	Score
Access to Health Care	43.18%	21.59%	11.36%	10.23%	11.36%	0.00%	2.27%	0.00%	0.00%		
	38	19	10	9	10	0	2	0	0	88	7.66
Access to Mental Health Services	5.45%	12.73%	21.82%	14.55%	27.27%	7.27%	1.82%	7.27%	1.82%		
	3	7	12	8	15	4	1	4	1	55	5.78
Signage and Wayfinding	2.44%	9.76%	4.88%	7.32%	17.07%	7.32%	9.76%	19.51%	21.95%		
	1	4	2	3	7	3	4	8	9	41	3.83
Community Events	4.88%	17.07%	23.17%	31.71%	15.85%	2.44%	2.44%	1.22%	1.22%		
	4	14	19	26	13	2	2	1	1	82	6.33
Programming for Youth	16.05%	17.28%	20.99%	20.99%	16.05%	4.94%	2.47%	1.23%	0.00%		
	13	14	17	17	13	4	2	1	0	81	6.65
Programming for Seniors	7.02%	10.53%	17.54%	15.79%	24.56%	7.02%	14.04%	3.51%	0.00%		
	4	6	10	9	14	4	8	2	0	57	5.65
Recognition of Cultural Heritage	0.00%	4.44%	20.00%	24.44%	6.67%	6.67%	8.89%	15.56%	13.33%		
	0	2	9	11	3	3	4	7	6	45	4.53

Answered: 106 Skipped: 1

# Municipality of Huron East Strategic Planning Survey

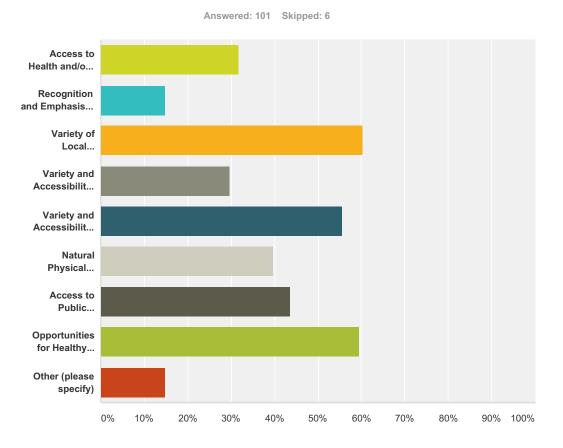
# SurveyMonkey

Support for Local Businesses	36.73%	31.63%	13.27%	7.14%	8.16%	0.00%	2.04%	0.00%	1.02%		
	36	31	13	7	8	0	2	0	1	98	7.67
Environmental Awareness	10.34%	5.17%	15.52%	17.24%	25.86%	12.07%	0.00%	3.45%	10.34%		
	6	3	9	10	15	7	0	2	6	58	5.41



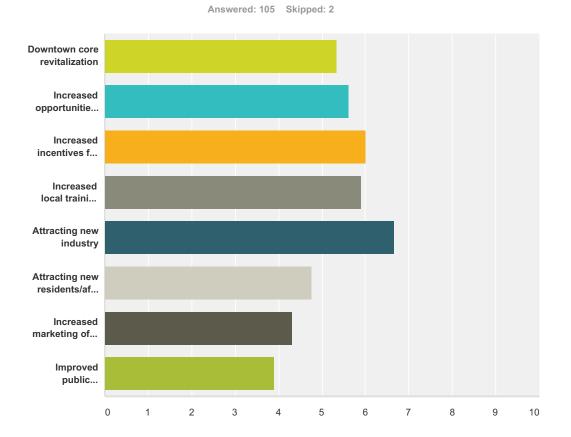
Answer Choices	Responses	
Overall Quality of Life	64.42%	67
Access to Health and/or Nursing Care	2.88%	3
Recognition and emphasis on Cultural Heritage	0.96%	1
Variety of local businesses and shopping opportunities	5.77%	6
Variety and accessibility of programming for seniors	0.00%	0
Variety and accessibility of programming for youth	1.92%	2
Natural physical attributes (walking trails, parks, etc)	11.54%	12
Other (please specify)	12.50%	13
Total		104

# Q5 What things in Huron East do you feel are inadequate, or wish could be changed? Choose as many as you feel are relevant.



**Answer Choices** Responses 31.68% 32 Access to Health and/or Nursing care 14.85% 15 Recognition and Emphasis on Cultural Heritage 60.40% 61 Variety of Local Businesses and Shopping Opportunities 29.70% 30 Variety and Accessibility of Seniors Programming 55.45% 56 Variety and Accessibility of Youth Programming 39.60% 40 Natural Physical Attributes (Walking trails, parks etc.) 43.56% 44 Access to Public Transportation 59.41% 60 Opportunities for Healthy Activities (ie, Bike trails) 14.85% 15 Other (please specify) **Total Respondents: 101** 

# Q6 The following is a list of opportunities for growth that the municipality could focus on in the next five years. Rank the top 5 items according to what you feel is most important (1=most important 5=least important).



	1	2	3	4	5	6	7	8	Total	Sco
Downtown core revitalization	16.67%	12.12%	21.21%	15.15%	19.70%	6.06%	7.58%	1.52%		
	11	8	14	10	13	4	5	1	66	5.
Increased opportunities for existing	16.25%	17.50%	16.25%	22.50%	22.50%	1.25%	1.25%	2.50%		
businesses/linking business owners	13	14	13	18	18	1	1	2	80	5
Increased incentives for new businesses	19.75%	25.93%	20.99%	12.35%	16.05%	2.47%	0.00%	2.47%		
	16	21	17	10	13	2	0	2	81	6
Increased local training and employment	13.75%	23.75%	23.75%	21.25%	12.50%	5.00%	0.00%	0.00%		
opportunities	11	19	19	17	10	4	0	0	80	Ę
Attracting new industry	40.86%	22.58%	11.83%	12.90%	10.75%	1.08%	0.00%	0.00%		
	38	21	11	12	10	1	0	0	93	6
Attracting new residents/affordable housing	9.23%	13.85%	20.00%	16.92%	12.31%	7.69%	7.69%	12.31%		
	6	9	13	11	8	5	5	8	65	4
Increased marketing of area	5.00%	6.67%	13.33%	21.67%	21.67%	13.33%	11.67%	6.67%		
-	3	4	8	13	13	8	7	4	60	4

# Municipality of Huron East Strategic Planning Survey

# SurveyMonkey

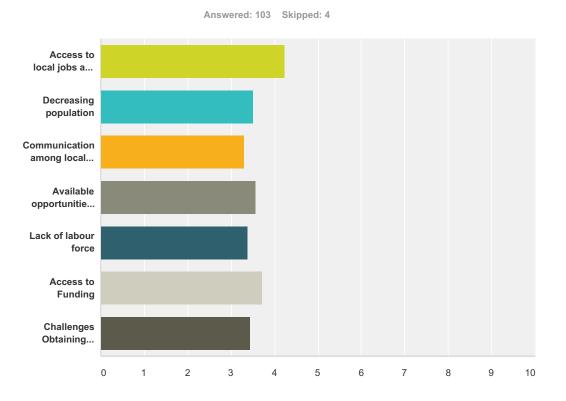
Improved public transportation	12.77%	4.26%	6.38%	10.64%	25.53%	4.26%	17.02%	19.15%		
	6	2	3	5	12	2	8	9	47	3.91

# Q7: Are there any other areas you would like to see the municipality focus on that weren't mentioned above?

Showing 37 responses

Age friendly. Support agriculture and related (I.e.food hub, niche food products, commercial kitchen Support for heritage groups and heritage sites. Recreation Recreational activities and youth programs. Sidewalks & roads, inside and outside of towns TAXES Population growth must be a focus Attracting young families and not cater so much to the Bridges Bringing young productive families to the area People need to support local business or we won't have jobs for our youth or ourselves. We need to support each other so everyone can make a living. Residential services garbage collection and sewers Garbage pick up Nope High speed internet for rural businesses - imperative. Activity use of community center Helping existing businesses with renovations! Recreation facility- arena Access to post secondary schooling, programs like are offered at the reach centre in clinton, digital divide internet access for all residents Make downtown building owners keep building in condition that furture business could use them Brussels arena revitalization Renovations to the BMG community centre A better prepared fire service Cleaning up some of these old homes, demolish clean up Improving the BMG Arena More lights on side streets Brussels is unsafe at night too see. Brussels Arena community center Safety -low income has brought in undesirable behavior We have lots of pork and apples. Let's have a pork apple festival and do it up BIG! Facelift to arena Attracting young adults to live and work here- need programs to do so business, social etc Arts Offer urban farming to draw new/ keep residents Overall up-keep of our community/roads, parks, and old buildings Very negative attitudes toward new developments - too much red tape and too many obstacles. There's no clear vision for future growth or development beyond the 2-block downtown core. We need to have overnight accommodation and places for visitors to eat. Affordable housing for all ages; clean up drugs in the community Proactive thinking

# Q8 Please rank the following according to their significance as barriers to growth in Huron East.



Not Moderately Very Total Weighted (no (no Significant label) Significant label) SIgnificant Average Access to local jobs and industry 2.94% 4.90% 15.69% 19.61% 56.86% 3 5 16 20 58 102 4.23 5.88% 13.73% 34.31% 15.69% 30.39% Decreasing population 6 14 35 16 31 102 3.51 7.92% 17.82% 34.65% 16.83% 22.77% Communication among local business 8 35 23 101 owners 18 17 3.29 Available opportunities for local training 4.95% 10.89% 28.71% 33.66% 21.78% 5 11 29 34 22 101 3.56 14.85% 12.87% 20.79% 21.78% 29.70% Lack of labour force 15 13 21 22 30 101 3.39 Access to Funding 5.05% 9.09% 28.28% 24.24% 33.33% 28 24 33 99 3.72 5 9 **Challenges Obtaining Approvals** 8.00% 17.00% 27.00% 18.00% 30.00% 8 17 27 18 30 100 3.45